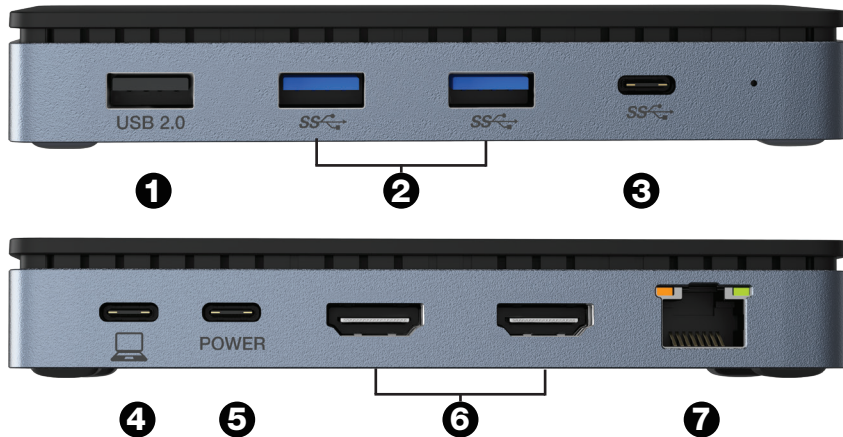




Model: CMMP18
USB-C Dual HDMI Mini Docking Station for
Windows computers equipped with a USB-C port



User Manual v1.1



Port		Description
1	USB-A 2.0 Data Port	Connect low speed USB-A devices such as a keyboard or mouse to this port (480Mbps)
2	2 x USB-A 3.0 Data Ports	Connect USB-A devices including flash drives, a web cam, a printer or external storage devices to these high speed USB-A 3.0 ports at speeds up to 5Gbps
3	USB-C 3.1 Data Port	Connect a USB-C device including flash drives, a web cam or external storage devices to this high speed USB-C 3.1 port at speeds up to 5Gbps
4	USB-C Host Port	Connect the included USB-C cable to a USB-C port on your laptop. The USB-C port must support DisplayPort Alternate Mode to display video and must support USB-C Power Delivery to charge your laptop
5	USB-C Power Port	Connect your Laptop's USB-C power supply to this port to supply up to 100W of power pass through to your laptop
6	HDMI Ports	Connect your monitors to either HDMI port for connection to external monitors
7	RJ45 Gigabit LAN	Connect to a wired Gigabit network with an Ethernet cable. The Green LED will illuminate to show a connection has been made with the network, a Yellow LED illuminates to show there is network activity

Maximum Monitor Resolutions

The maximum monitor resolution supported by this docking station will depend on your computer's USB-C port. Check with your computer's specifications to determine if your USB-C port supports DisplayPort 1.2 or DisplayPort 1.4.

Laptop USB-C Port	Single Monitor	Dual Monitor
DisplayPort 1.2	3840 x 2160 @30Hz	2 x 1920 x 1080 @60Hz
DisplayPort 1.4	3840 x 2160 @60Hz	2 x 3840 x 2160 @60Hz

Operation

It is recommended to use the USB-C docking station with your computer's power supply connected to the USB-C Power Port. This will provide power to the dock while also providing power to charge your computer.

Connect the docking station to your computer by plugging the included USB-C cable into the Host port on the dock and a USB-C port on your computer. Connect your computer's power supply to the USB-C Power Port. This adapter supports up to 100W of power pass through.

Connect 1 or 2 monitors to the HDMI Ports. This docking station will support a single monitor or two monitors up to a maximum resolution of 4K Ultra HD 3840 x 2160 @60Hz *

Windows computers support MST (Multi-Stream Transport) allowing you to extend your computer's desktop to additional monitors. This USB-C dock supports MST and allows you to have one image on your computer and extend to 2 additional monitors with 2 different independent images.

Note: macOS & ChromeOS do not support MST. This dock will only support a single monitor on MacBooks or Chromebooks.

Connect your USB-A and USB-C devices to the USB-A 3.0 & USB-C 3.1 data ports such as USB flash drives, external storage devices, webcams or other USB peripherals. The maximum data transfer rate is 5Gbps. Connect your low speed legacy USB-A devices to the USB-A 2.0 port such as a keyboard, mouse, speakers or printers. The maximum data transfer rate is 480Mbps.

Connect an Ethernet network cable to the RJ45 Gigabit LAN port. This will connect your computer to a wired Ethernet network. The green LED indicates connection to a network. The yellow LED indicates network activity.

Specifications

- Connect two monitors, a keyboard & mouse, USB storage devices, a wired Gigabit network and other USB devices all via a single USB-C connection
- Run two monitors in duplicate or extended desktop mode for Windows
- Supports dual monitors at 4K Ultra HD 3840 x 2160 @60Hz *
- Supports a single monitor at 4K Ultra HD 3840 x 2160 @60Hz *
- 2 x HDMI monitor ports
- 2 x USB-A 3.0 data ports (5Gbps)
- 1 x USB-C 3.1 data port (5Gbps)
- 1 x USB-A 2.0 data ports (480Mbps)
- 1 x RJ45 Gigabit Ethernet network port
- 1 x USB-C female port for up to 100W of power pass through
- 1 x USB-C male to connect to host computer
- Dimensions: 125 x 62 x 20mm
- Weight: 113g

Trouble Shooting

Monitors not Working

This docking station uses a technology called DisplayPort Alternate Mode (often referred to as DP Alt-Mode) to send your computer's video signal to connected monitors. If the monitors connected to the dock are not working, your computer's USB-C port may not support DP Alt-Mode.

Please check with your computer's specifications to see if your computer's USB-C port supports DP Alt-Mode. All USB-C ports look physically the same and some manufacturers label their USB-C ports to indicate if they support DP Alt-Mode or not, however many do not have any labels at all. Your owner's manual or the manufacturer's website will help you find if your computer's USB-C port supports DP Alt-Mode. If your computer's USB-C port supports Thunderbolt 3 or Thunderbolt 4, then it also supports DP Alt-Mode and will work with this docking station.

Connection Issues

If you are experiencing connection problems, unplug the USB-C docking station and replug the connection that is experiencing problems.

If you are using the USB-C docking station to charge your phone, or connect a large external storage device or other USB devices that consumes a large amount of power, you must connect your computer's power supply to the multiport adapter.

If the computer's power supply is disconnected, all device connections will be lost for a few seconds before reconnecting. During this time, data can be lost. Do not disconnect the power while transferring data to avoid data loss or corruption.

Docking Station Temperature

During operation, the USB-C docking station may become hot. This is a normal and should not be cause for concern. To minimise heat, please use the multiport adapter on a desk or table in a well ventilated area.

* Computer's USB-C port must support DisplayPort 1.4

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