



comsol

ABN 48 069 997 422

[www.comsol.com.au](http://www.comsol.com.au)

## WARRANTY INFORMATION

### 12 MONTH LIMITED WARRANTY

Comsol Pty Ltd warrants to the original retail purchaser that this product is and will be free from defects in materials and workmanship for a period of 12 months from the date of purchase.

In addition, Comsol Pty Ltd provides a 30 day money back satisfaction guarantee from the date of purchase.

During the warranty period, the purchaser must promptly call Comsol Pty Ltd for a RETURN MATERIALS AUTHORISATION (RMA) number. Make sure that the RMA number appears on the packing slip, proof of purchase, and on the outside of each shipping carton. Unauthorised returns or collect shipments will be refused.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Ship prepaid to: Comsol Pty Ltd

4 Kelham Place  
Glendenning, NSW, 2761, Australia  
Telephone: 02 9352 0000  
Fax: 02 9352 0011

The above limited warranty is voided by occurrence of any of the following events, upon which the product is provided as is, with all faults, and with all disclaimers of warranty identified below:

1. If defect or malfunction was caused by abuse, mishandling, unauthorised repair, or use other than intended.
2. If unauthorised modifications were made to the product.
3. If unreported damages occurred in any shipment of the product.
4. If the unit is used with non-grounded or incorrectly polarized AC power.
5. If the product is used in contradiction to any instruction provided by any User Guide or Instruction Sheet provided to you or with the product.
6. If the product is damaged due to power surges, water exposure or act of God including lightning.

Except as specifically provided above and to the maximum extent allowed by law, Comsol Pty Ltd disclaims all warranties and conditions whether express, implied, or statutory as to any matter whatsoever including, without limitation, title, non-infringement, condition, merchantability or fitness for any particular or intended purpose.

Except as expressly provided above and to the maximum extent allowed by law, Comsol Pty Ltd shall not be liable for any special, indirect or consequential damages (including without limitation, loss of profit, loss of business, loss of information, financial loss, personal injury, loss of privacy or negligence) which may be caused by or related to, directly or indirectly, the use of a product or service, the inability to use a product or service, inadequacy of a product or service for any purpose or use thereof or by any defect or deficiency therein even if Comsol Pty Ltd or an authorised Comsol Pty Ltd dealer has been advised of the possibility of such damages or losses.

*Extended warranty options are available and simply extend the terms of the 12 Month Limited Warranty to the Extended Term purchased.*

*All Warranties are tracked and supported by serial number logging.*